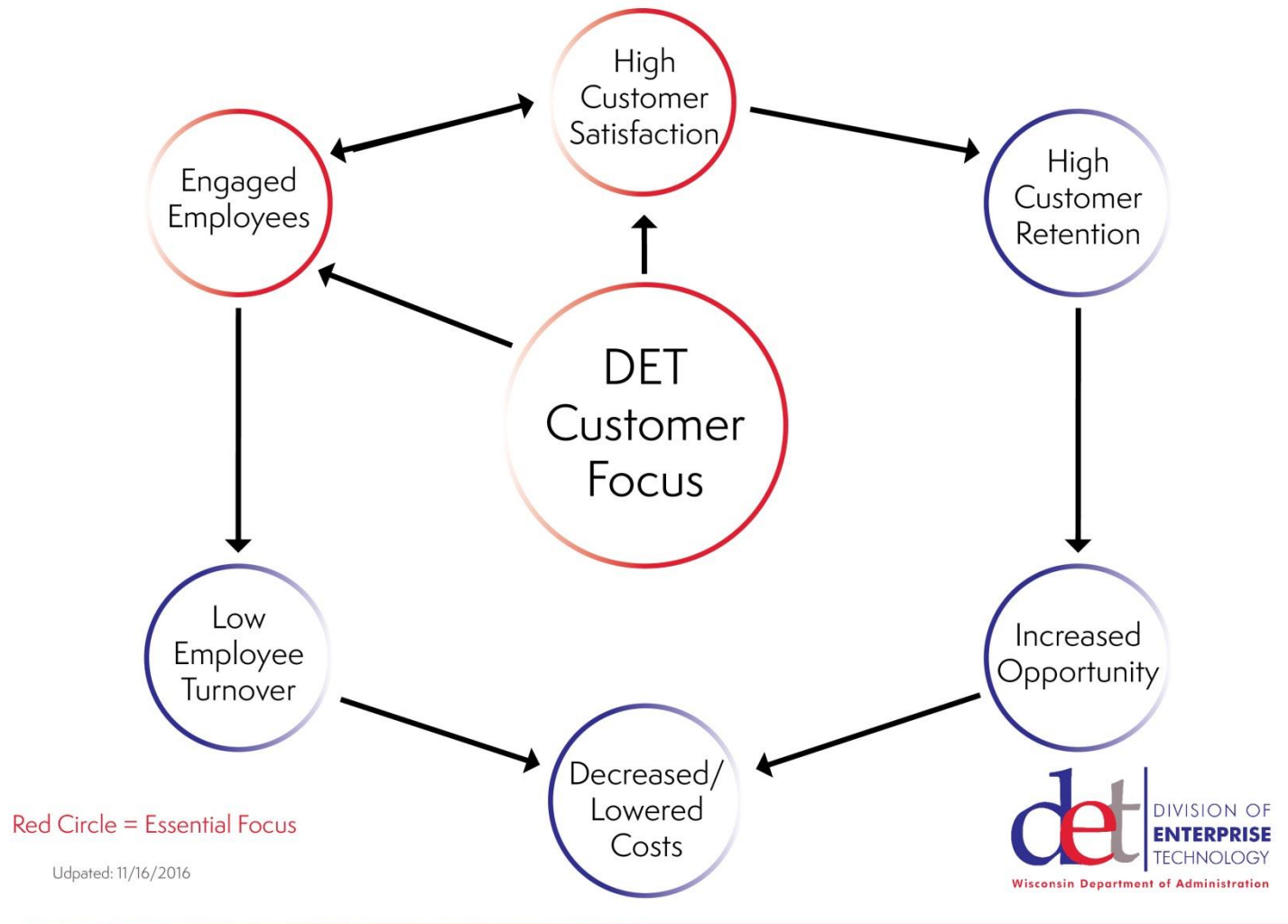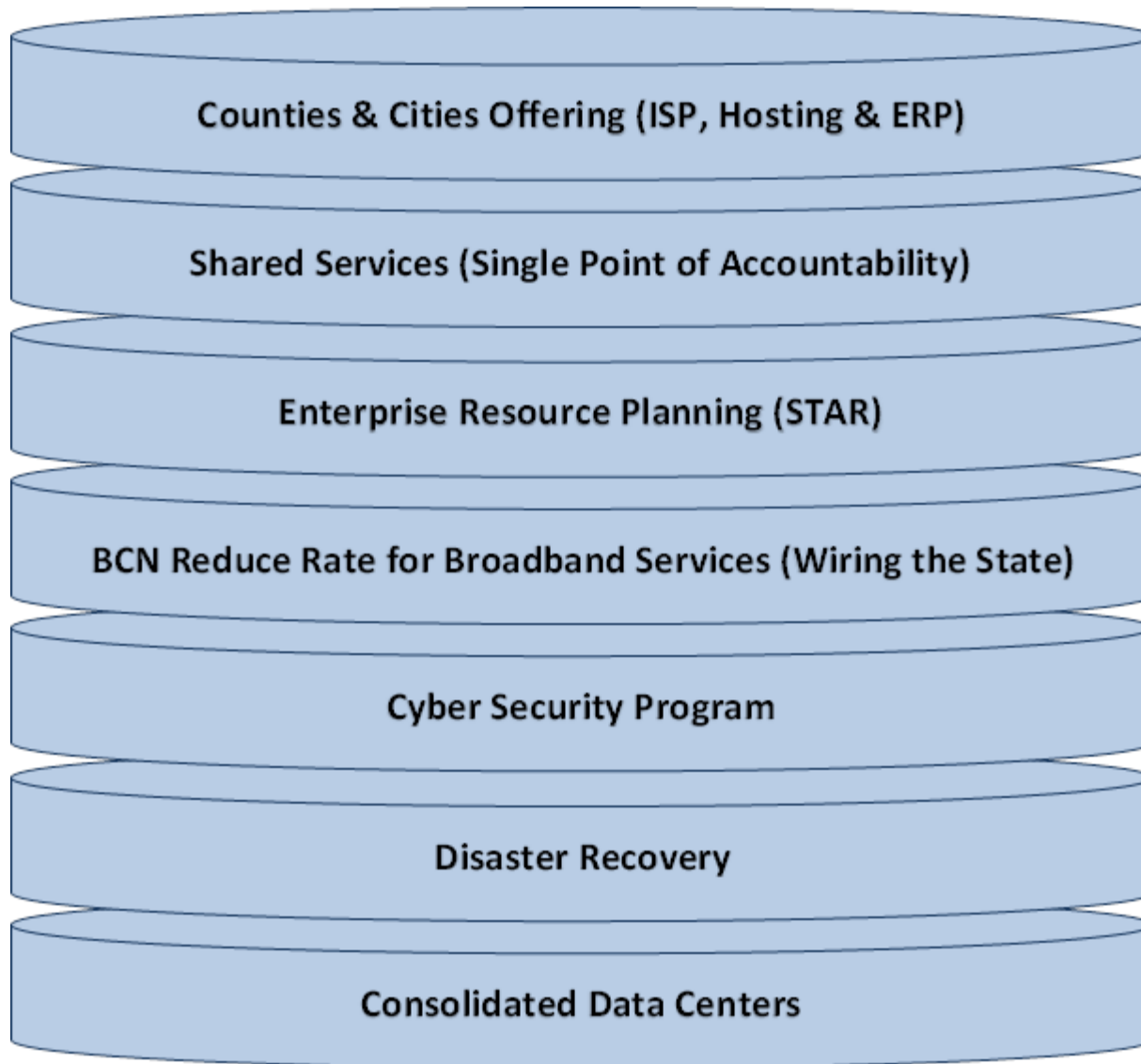# DET Town Hall Agenda

- Welcome! DET vision and mission update

- Review DET stack of services

- DET's Portfolio Management Tool – Innotas

- Civil service bill 150 update

The Value of Customer Satisfaction

"A responsive and reliable strategic partner."

DIVISION OF **ENTERPRISE** TECHNOLOGY
Wisconsin Department of Administration

Counties & Cities Offering (ISP, Hosting & ERP)

Shared Services (Single Point of Accountability)

Enterprise Resource Planning (STAR)

BCN Reduce Rate for Broadband Services (Wiring the State)

Cyber Security Program

Disaster Recovery

Consolidated Data Centers

DELIVER A POSITIVE CUSTOMER EXPERIENCE

det | DIVISION OF ENTERPRISE TECHNOLOGY
Wisconsin Department of Administration

Innotas

- Tool assists in identifying resources for project management
- Consistently updates projects & prioritization track
- Factually guides conversations to assign resources with DET customers and internal DET/DOA staff

CIVIL SERVICE BILL 150 DEFINED

Civil Service Bill 150- Began July 1st, 2016

Employee Recruitment- Streamlines the recruitment process for faster and more efficient processing of applications; Behavioral interviewing creates an interactive and informative climate

.

Employee Retention- Employees are provided a streamlined process to interview for new roles

Employee Compensation- Additional employee compensation will be based on a consistent set of categories and achievement levels

Vision for 2016/2017

1. Office 365 Update

2. Document management

3. BadgerNet momentum

4. No Phishing at DET!! - new security awareness training coming

Almost there!

Questions?

Your efforts are greatly appreciated!!

Please let us know how we are doing:

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